

BCUBE operates in a market characterized by a high level of competitiveness that enhances technological innovations with implications on the increasingly high quality and reliability of both products and services.

The primary objectives of the Company Quality Policy are:

- to remain a leader in the field of integrated logistics services and supply chain management through the research and subsequent provision of innovative services/products in terms of supply and know-how.
- improve the performance of its own processes and activities with:
  - the application of the Quality Management System as a strategic tool with which to achieve the objectives of its business;
  - the implementation of the World Class Logistics (WCL) program, which represents a cultural and methodological approach based on the excellence standards of the entire logistics-production cycle aimed at continuous and sustainable improvement.

With a strong customer focus, a market strategy was implemented to identify the needs and requirements of customers and to define and describe in a correct way the qualifying performance of the services offered. In compliance with these principles, the Management promotes all the necessary actions so that the processes and activities are oriented towards achieving the following objectives in compliance with the UNI EN ISO 9001 and AS 9120:

- ✓ Perform production activities with maximum respect for safety in order to minimize risks to people and the environment;
- ✓ Guarantee an excellent service level, in terms of punctual delivery and flexibility of requests;
- ✓ Develop services/products with the objective of responding to the client's requests/needs and anticipating them;
- ✓ Aiming at the highest quality of service/product with a view to zero defects/disservices, through appropriate business processes and adequate controls at all stages of the process;
- ✓ Aiming at a consolidated supplier base aligned with customer requirements;
- ✓ Pay the utmost attention to reducing costs and eliminating waste;
- ✓ Involve all the staff on the objectives and results of the company;
- ✓ Develop business activities in terms of efficiency and profitability;
- ✓ Guarantee the Customer in terms of information security;
- ✓ Minimize business risks through implementation of corrective actions.

The Management of BCUBE undertakes to promote the understanding and diffusion of the Quality Policy to the whole staff. The Quality Policy is reviewed, during the Management Review, to ascertain its continuous suitability and, if necessary, to be updated.

Casale M.to, October 30th 2017

CEO  
Enrico Bazzi



BCUBE spa